



## Client Advocate

3 hours a week; minimum of a 1-year commitment & completion of Advocate Training Program

1511 E. 11<sup>th</sup> St.; Loveland, CO 80537 – 970.663.2671, [info@birthline Loveland.org](mailto:info@birthline Loveland.org)

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**PROGRAM AREA(S):** Counseling

**SUPERVISOR / TEAM:** Melonie Fusilier (Assistant Director)

**DESCRIPTION IN BRIEF:** Volunteer Client Advocates work closely with our clients to help them process the situation that they currently face. Whether that be needing a pregnancy test, coping with an unwanted pregnancy, considering abortion, needing help with the physical needs of their baby, or emotional support for themselves. Advocates are trained in Heartbeat International's L.O.V.E Approach which teaches how to listen and learn, observe, and offer open options, introduce vision and values, and extend a hand to help empower people in healthy choices. The Advocate enters a relationship with the client at Birthline's Center and offers resources and support. An Advocate's influence is effective because of who they are, their relationship with Jesus, and their relationship with the client, not because of any professional standing.

**NEED:**

Within the greater Loveland area there are approximately 1200 unintended pregnancies each year, 200 of which are with teens. There is a need in our community to reach out to those women and couples and give them a message of hope, relationships with which to walk through their decision-making process and early parenting years, and material goods which they will need along the way. Birthline provides those things, and our volunteers help meet these needs in various ways – direct client help, facilities, operations. This position serves the need of the client.

**RESPONSIBILITIES / DELIVERABLES:**

- Counsel, support, and communicate with clients
- Excellent phone and computer skills – will be inputting and maintaining accurate and comprehensive information in database as well as answering Birthline's general phone and answering machine.
- Loving and caring heart for women and men in difficult circumstances

**QUALIFICATIONS / SKILLS:**

- Committed Christian and prolife supporter.
- Character traits of integrity, kindness, patience, love of neighbor.
- Belief and practice in sexual integrity

**WORK ENVIRONMENT:**

- Friendly staff and volunteer team; fun and collegial environment.

**TRAINING / SUPPORT:**

- General volunteer training of expectations, logistics, organizational representation, and facilities.
- Standard Background Check required.
- Specific training in Birthline Advocacy – The L.O.V.E. Approach
- Quarterly Advocate Support meetings

**TIME REQUIREMENTS:**

- **Minimum Time Commitment** – 1 year.
- **Hours/Week** – Approximately 3 hours a week.